



Having problems with your computer or network that you just can't seem to solve?

WE CAN HELP. Our 20-year-old Austin-based firm offers economical hardware and network system support for Macintosh and Windows Operating Systems (including Vista) in a wide range of areas.

Virus Eradication & Prevention: Worried that you may already be infected? This service provides detection and immediate removal, then ongoing prevention of viri and spyware on your system. This service includes:

- System-wide Scan and Eradication of existing spyware and viri
- Installation and Configuration of the best security software for your O/S – with top-of-the-line antivirus removers and spyware sweepers for maximum protection, best performance, easiest-use and auto-updating
- Free System Optimization for improved performance

COST: \$200.00 (based on average repair time of 2 hours @\$50/hour, and includes the software)

Roam-About Wireless Package: Browse the internet, download music, watch streaming video, or conduct business from anywhere in your home or office on a secure wireless network. This service includes:

- Setup of 2 Wireless Computers (and one wired if necessary) on a secure and encrypted wireless network
- Setup of 1 Broadband Internet Account (e.g., AT&T or DSL) if necessary, including email
- Implementation of File-sharing and Printer-sharing from anywhere in your house
- Linksys Wireless G Router for rock-solid reception and maximum protection from hackers (additional wireless cards available but not included in the quoted price)

COST: \$150.00 (based on average setup time of 1.5 hours, and includes the wireless router)

System Diagnostics: An in-depth examination of your computer operating system and its attached hardware. This service includes:

- Integrity Check to ensure your O/S is whole and intact, with multiple scans for system infections
- Complete Hardware Review with special attention paid to common problem areas (e.g., motherboard, power supply, RAM, and hard drive)
- Free System Optimization (once the unit passes all tests)

COST: \$75.00 (based on average completion time of 1.5 hours)

System Backup and Repair: A diagnostic assessment followed by all services needed to restore full system functionality. This service includes:

- System Diagnostics (described above) to identify and isolate problems
- Removal and Replacement of Offending Hardware as needed for system restoration
- Exhaustive System Disinfection via a hand-picked array of 10 programs that seek out and destroy all traces of viri and spyware
- Repair or Reinstallation of O/S as necessary

COST: \$50.00/hour + cost of any necessary parts

Need ongoing support for your system, but not yet ready to hire a full-time IT professional?

SERVICE AND MAINTENANCE CONTRACTS ARE AVAILABLE for a monthly fee, and tailored to meet your system and network needs – at the office or in your home. Our standard contracts include once-a-week visits, and one emergency service call per month, with a reduced hourly fee for any additional services needed. Contact us to discuss a quote at (512) 633-5638.

For more information on our company and services, visit www.daniels-mara.com/support.